



International students support services; who takes care of accommodation?

Presented by Brikena Xhomaqi and Miguel Amaro

Challenges of Students' Accommodation



- No one is accountable for international students' accommodation issues;
- Limited accommodation capacities vs increasing mobility numbers;
- No affordable solutions for students from disadvantaged groups;
- New universities without their own accommodation stock;
- Abusive renting practices prey on vulnerable students;
- Rigid guarantors and upfront rent requirements;
- Low quality housing conditions for students;
- A fragmented and broken housing market;
- Distance and unsecure selling.



Why Accommodation Matters

It directly impacts students' academic success

- Drives academic success and quality;
- Affects the student experience and personal development;
- Adds value to internationalisation and universities attractiveness;
- Propels student mobility;
- Improves student engagement.

Students' Expectations



Basic expectations: good quality, modernity, safety and affordable.



The Journal of College and University Student Housing 2014 - no. 40

Why It's Important for HEIs



HEIs' role in student support services impacts your attractiveness and internationalisation strategies.

It positively impacts students' success rate, retention and satisfaction with their stay abroad.

Satisfied students become your university's ambassadors across the globe.



How do we ensure a more diversified, responsive and competitive solution that benefits all parties involved?

ESN and Uniplaces join efforts!



"Throughout the years we have within ESN identified accommodation to be one of the largest obstacles to increased educational mobility. Thousands of students all over Europe leave every semester on exchange worried about where they will be staying, instead of being able to focus on the upcoming academic and cultural exchange. This is exactly why we're very pleased to have entered into a long-term partnership with UniPlaces, an online accommodation provider that focuses exactly on our target group – international students. We look forward to tackle the challenge of student accommodation in Europe together and to contribute to the future increased mobility of young persons in Europe and beyond."

Stefan Jahnke

President of the Erasmus Student Network (ESN) AISBL



What Are Our Aims

- Create a trusted solution for international & exchange students, universities and national bodies;
- Improve International Student Support Services (SSS) by filling the gaps;
- Introduce a safe and secure distance booking that will enable all students;
- Provide safe, simple & secure accommodation system for all;
- Empower worldwide students mobility.

Why We Care About Accommodation



- We are group of international graduates that experienced accommodation challenges while being students;
- We would like to make use of our expertise and experience for the benefit of the next generations;
- Give students the chance to get the best out of their experience abroad;
- Quality mobility for all global citizens;
- Quality education for all.

How We Empower Student Mobility



- Safety;
- [Scholarships](#);
- Financial guarantee;
- Customer service 24hrs \ 7 days;
- Discounts for your students;
- Students' satisfaction surveys;
- [Verification package](#) as prevention;
- [Career opportunities](#);
- Campus Ambassadors Academy.

How Can We Cooperate



Close cooperation with [ESN](#) sections to improve students' experience in all its aspects!

- Integrating the online booking platform to reduce manual or paper work;
- Run common EU and global research studies on student's satisfaction;
- Help landlords reach us.

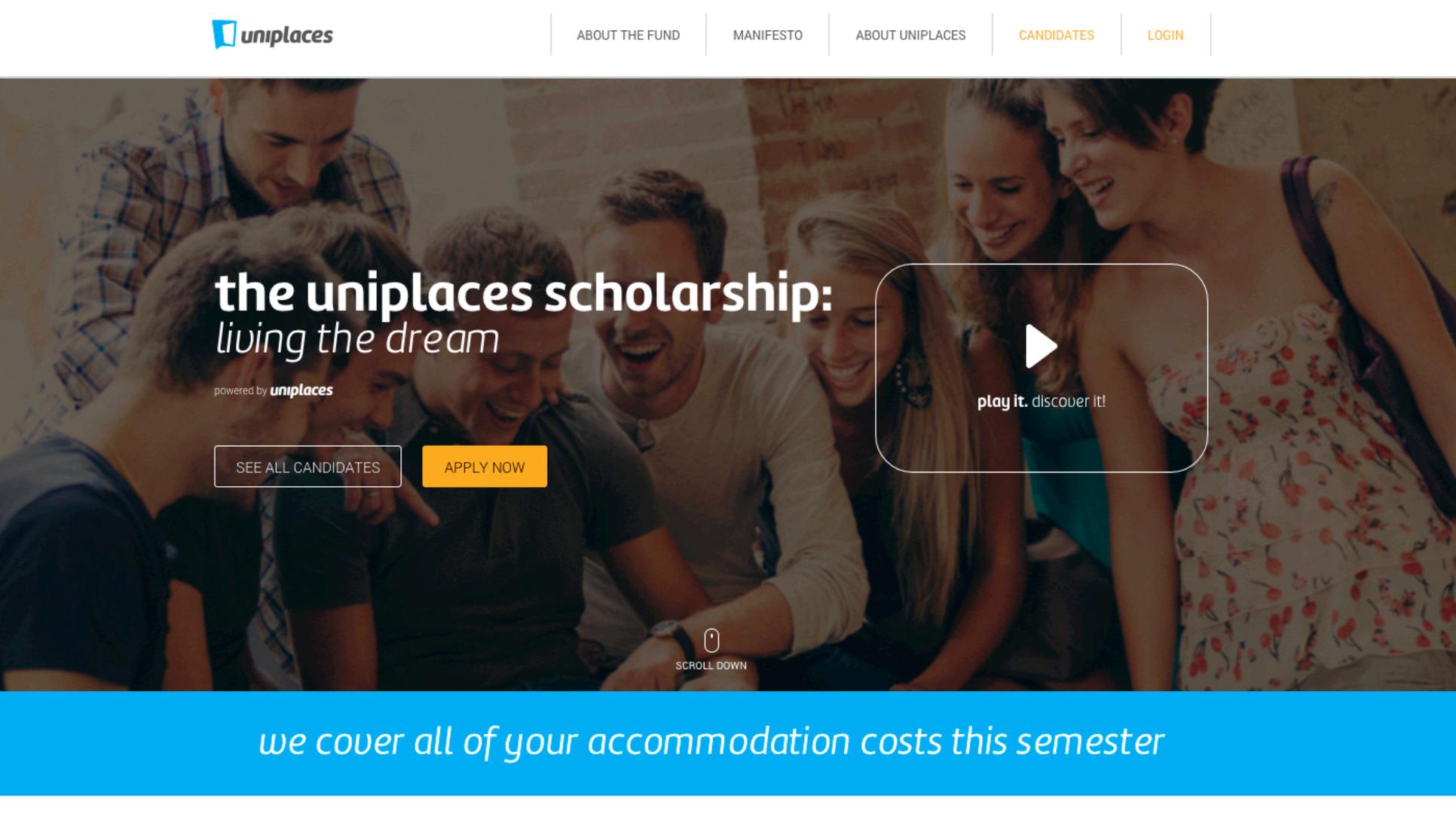


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